

Customer service: H-4026 Debrecen, Darabos u. 16. Tel.: +36 52 525-525 E-mail: ugyfelszolgalat@dhrt.hu

Code of place of use

FORM ON THE CHANGE OF CUSTOMER

/PRIVATE CLIENTS/ (EU.11-B-01) Version number: 2

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COMPLETE WITH BLOCK CAPITALS	
Address of the place of use:	
Serial number of hot water meter:, Meter reading:	m ³ Hot water partial
Heat energy fee partial payment: basic - no modification	lot number:
DATE OF CHANGE:day monthyear 20	U (code to be given by the DH Zrt.)
<u>REGISTERING PARTY</u> <u>please underline:</u> Owner – User – Tenant	
Name of Customer:	
Name at birth:	
Place of birth:day	year
Mother's maiden name:	
Notification address of Customer:	
Payment method: Send me electronic invoice	*:□
Bank account number:	
Address of the previous flat with district heating:	
<i>I</i> request the crediting of my overpayment: \Box (add X) <i>I</i> request overpayment: \Box (add X)	t the repayment of my

Registration any payment shall be performed according to the paragraph (3) of the section 44 of the Act XVIII of 2005 on District Heating, e.g.: "For the joint request of the owner and the tenant/user of the building or building part, the service provider shall bill the fee directly to the tenant/user. The owner shall have a liability of guarantor for the payment of the district heating fee by the tenant or user."

DEREGISTERING PARTY:	U
Name of payer:	······
New address of payer:	
Date of recording: day month year 20	Annex: copies
REGISTERING CUSTOMER	DEREGISTERING CUSTOMER
I received a copy: Signature of recording employee:	I received a copy: Valid only with the signature of both parties.
Lacknowledge that to perform its services and obligation	s the Debreceni Hőszolgáltató Zrt records and processes my

I acknowledge that to perform its services and obligations, the Debreceni Hőszolgáltató Zrt. records and processes my personal data in compliance with the Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information and the Regulation 2016/679/EU (27 April 2016). Registration number of data processing: NAIH 51845/2017

In case of repeated failed attempts to settle the invoice using the selected payment method, the district heating provider reserves the right to change the payment method.

* To complete the application, approval of the registration email sent to the provided email address is required.

Direct debit must be arranged individually by the customer at their account-holding bank, using the 6-digit customer code shown on the invoice (excluding the letter "U"). Therefore, direct debit can only be set up after the first invoice has been issued.

CONSENT TO DATA PROCESSING

Dear Customer,

By recording the following data, our company intends to facilitate the rapid and cost-effective communication with its payers.

By entering the following data and your signature, you give your consent to our company to store and use your data, if necessary, in compliance with the Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information amended by the Act XXXVIII of 2018.

I the undersigned hereby give my consent to the Debreceni Hőszolgáltató Zrt. to store, process and use my following personal data for contact purposes.

E-mail address of payer:
Phone number: + 36
Mobile phone number: + 36

In case of the termination of the fee payment legal relationship, if there are no arrears, the data are automatically deleted according to law.

The deletion of the above data can be initiated via phone (+36-52/525-525), by sending a letter to the H-4025 Debrecen, Hatvan utca 12-14 or an e-mail to <u>ugyfelszolgalat@dhrt.hu</u> or personally in our customer centre at H-4026 Debrecen, Darabos utca 16 during office hours.

Debrecen, day month 20

Signature of the customer

Name of customer with block capitals

Other notes regarding the change of customer:

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administrator